

# Rowner Surgery Newsletter

## Your Doctors

*Dr G Altaf*

*Dr A Rehman*

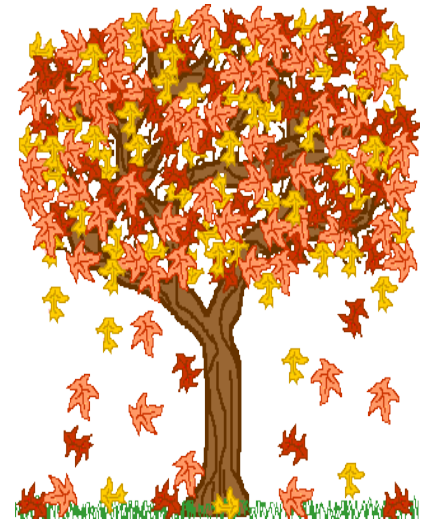
## Telephone:

02392

513143

Autumn/Winter 2019

*Did you know? In October this year 137 Patients did not attend their appointment! This equates to nearly 23 hours of wasted GP and Nurse appointments. Only you can help! Please let us know as soon as possible if you no longer need your appointment, because someone else will!*



**NHS App** - The new, simple and secure way to access a range of NHS services on your smartphone or tablet. Use the NHS App to:

*Check your symptoms*

*Find out what to do when you need help urgently*

*Book and manage appointments at your GP surgery*

*Order repeat prescriptions*

*View your GP medical record securely*

*Register to be an organ donor*

Visit [www.nhs.uk/nhsapp](http://www.nhs.uk/nhsapp) for the latest patient information.

## E-CONSULT

Are you aware that you can contact the surgery for advice via the E-Consult Service? Please see our website for details. Your query will be given to the GP and a response will be received within 48 hours.

## **Private Fees**

Please be aware that there is a charge for non general medical services. GP letter requests will incur a £15 charge which is payable in advance. For all other fees please see the full list on our website.



**Elf Day** - Friday 6th December!

Staff took part in Dress as an Elf Day to raise money for the **Alzheimer's Society** and successfully raised over £70 for the charity.

We are  
breastfeeding  
welcome



## **It's Flu season again!**

If you are over 65 or in an 'at risk' group you are eligible for a flu jab. Please contact the surgery to book an appointment.



**We're on the web! For more information visit our website:**  
[www.rownerhealthcentre.co.uk](http://www.rownerhealthcentre.co.uk)